

IMMEDIATE STRATEGIC OBJECTIVE NO 4	PROGRESS ON OUTCOMES
Work towards transforming the racial distribution of our client base and share resources, knowledge, expertise and technical support with emerging community based organizations in the Nelson Mandela Metro	<p>85% of residents are classified as “White”. This figure remains high but, with hardly any suitable applications coming in, ABCA is unable to radically alter this figure. Black applicants who have applied for accommodation during the year did not qualify as they were physically frail and unable to live independently.</p>
	<p>The overall percentage of those classified as “Black” has risen from 17% last year to 21% this year. This is almost 24% improvement</p>
	<p>The percentage of service centre members classified as “White” is down to 51%, giving a service centre membership figure of 49% from the previously disadvantaged.</p>
	<p>ABCA uses its Xhosa speaking receptionist as an interpreter for cases that require it</p>
	<p>An ABCA social worker screened and assessed 17 clients at St John’s Care Centre in Walmer Township(Gqebera) for inclusion in their home care project. She also attended monthly meetings and provided social work and consultative services where necessary</p>
	<p>An ABCA social worker assisted Ikhaya McNamee Old Age Home with screening and assessments of applicants. Support and advice was provided and ABCA shared donations in kind with this home</p>
	<p>At Zizamele Association, ABCA shared resources and donations in kind with this emerging CBO. ABCA provided assistance with administrative tasks and drafted their Grant-in Aid application.</p>
	<p>Via the Honour the Aged Committee an ABCA social worker served as secretary for the committee. 2 joint programmes (Elder Abuse March & Fun day at the Beach) were held for the year and about 500 elderly from all over the Metro attended each event</p>
<p>ABCA acted as the conduit funder for the Nelson Mandela Metropole Advisory Board and assisted their newly appointed staff with administration and financial skills.</p>	
<p>CONSTRAINTS</p> <ul style="list-style-type: none"> • ABCA has limited human resources in its social service sector and cannot extend services to reach more previously disadvantaged as we must still retain and serve existing clients/residents who are in the same financial predicament • ABCA has been unable to increase the level of Black residents since, of the 5 applicants, all were assessed too frail to qualify for independent living • Due to insufficient funding and zero increase in subsidy, ABCA must retain a percentage of economic (White) older persons to cross subsidize services to the sub economic • Extending services with zero increase in subsidy and a ceiling on claiming is not sound financial planning since each additional sub-economic older person becomes an additional financial drain on ABCA’s resources. These older persons are unable to pay the full cost of service so each service rendered is rendered at a loss. This loss has to be made up somehow since accounts and service bills must be paid. 	