

PROGRESS ON OBJECTIVES

OVERALL OBJECTIVE DEVELOPMENT GOAL

- To promote the independence of older persons and those with special needs who reside in the Nelson Mandela Metro during 2008/2009
- To maintain a developmental approach to service delivery by providing services in consultation with older persons and those with special needs that will enable older persons and those with special needs to stay active and independent within their community for as long as possible.

IMMEDIATE STRATEGIC OBJECTIVE NO 1	PROGRESS ON OUTCOMES
<p>Provide affordable housing and care at Buffelsfontein Village and Cuylerholme Rooms in partnership with predominantly sub-economic older persons and those with special needs within the Nelson Mandela Metro</p>	390 Persons were housed at Buffelsfontein Village in rental housing units. Social work services were provided on site
	82% of the residents at Buffelsfontein Village had an income under R2 850 per month. These residents rentals do not cover running costs and expenses were subsidised by ABCA's fundraising activities and generous donors
	63% of residents at Buffelsfontein Village were over the age of 70
	The waiting list of 221 screened applicants indicated the extent of the need for this type of accommodation. All new applicants were interviewed by the ABCA social worker who also provided counselling to them in crisis situations. This is often necessary since ABCA is unable to provide emergency housing at its facilities
	61 persons received assisted living services at Cuylerholme Rooms. Social work services were provided on site
	The figure for provision of accommodation to sub- economic housing at Cuylerholme Rooms was 96%. These residents rentals did not cover running costs and this shortfall was subsidised by funds generated by ABCA fundraising activities and generous donors
	At Cuylerholme Rooms a 37% of residents were over the age of 70
	Housing was predominantly supplied to sub-economic persons
	A Home Care facility, subsidised as a Priority Programme by the Department of Social Development, was available at both facilities throughout the year, including public holidays. At Buffelsfontein Village it was available from 8am to 4 pm and at Cuylerholme Rooms it was also available after hours. A total of 18 persons benefitted long term from this service with many others assisted on a once-off basis
	An auxiliary worker provided supportive services to residents at both facilities. Medications were collected and delivered for residents from Buffelsfontein Village and Cuylerholme Rooms. Cuylerholme Rooms residents were further assisted with transport to medical appointments. The Auxiliary worker established contact at Walmer Health Clinic to further assist with collection of medication.
	A manager was available at Buffelsfontein Village to ensure successful running of the Village. A night manager provided support after hours and a social worker was on call for emergencies. A contract was maintained with an armed response alarm company.
	A supervisor was available at Cuylerholme Rooms 6 days per week. The Home carer provided a caretaker service at night while a social worker was on call for emergencies. A contract was maintained with an armed response security company.
	Negotiations were finalized with a registered nursing sister to provide assistance to residents of Buffelsfontein Village when necessary.

	Maintained regular contact with Gardmed Ambulance Service for improved and discounted rates for residents
	There was close networking with the psychiatric clinic to provide more effective assistance to psychiatric residents. 2 Residents are assisted with medication administration under the instructions of the psychiatric sisters
	Established a craft group at Cuylerholme rooms that includes many of the psychiatric residents. They find this group very therapeutic. The group is run by a resident and assistance is being provided by the ABCA fundraiser
	Plans are underway to re-establish Residents Committees in fulfilment of the Older Persons Act
	Residents were encouraged to participate in and educated on the Golden Games
	Provided financial guidance and administration of funds to 3 physically and mentally frail residents who are not on the ABCA pay point
	Provided sponsored meals to needy residents at Buffelsfontein Village with donations received from the public. The ABCA fundraiser secured regular donations of food for needy residents at both facilities. Cuylerholme Rooms receives items to assist with provision of breakfast and supper as a midday lunch is provided through liaison with a local church, regular Saturday lunches were provided
	Networking with various churches resulted in many visiting and assisting numerous residents
	Extensive renovations were undertaken to transform Cuylerholme Rooms with generous donor funds. This has created a more pleasant living environment for the residents.
	Regular repairs and maintenance were carried out at Buffelsfontein Village. The external painting with donor funds continued throughout the year. This has improved the overall appearance of the village. This has not gone unnoticed by residents, families and passers-by who all commented on the improved look of the complex

CONSTRAINTS

- ABCA is concerned about the growing dependence of residents on the home based care programme since it is a priority programme and funding is not guaranteed beyond 2010.
- The economic situation has increased the stress levels of most of the residents
- The need for social work counsel placed demands on the social worker and intervention was sometimes needed after hours.
- The limited support given to residents by family members adds pressure onto staff to cope in times of crisis.
- Donations are insufficient to assist all 450 Buffelsfontein Village residents. Those who do not receive become resentful and this increases tension between the “haves” and “have-nots”
- The residents have poor insight into issues of management and this negatively impacts on our service delivery.
- The high cost of frail care and the limited supply to sub-economic older persons adds pressure onto staff to provide nursing care beyond the scope of home based care.
- Bad debt (non payment of rents) remains a problem with residents who have poor financial skills or social problems. Unemployed/retrenched children are placing an extra financial burden on their older parents.
- Accommodation demand remains high and this shortage places staff under stress when dealing with persons desperate for accommodation. Staff are subjected to manipulation and bribing in an effort to secure housing. Some applicants become verbally abusive and derogatory towards staff.